

## Welcome to The West Park Dental Practice

It is our aim to have a friendly yet efficient practice. Our team is happy to give you help, advice, and assistance. We want you to have a healthy smile that you can be proud of!

Brighthouse Dental Team Ltd is the name of your NHS contractor. Which forms part of

NHS Calderdale  
Calderdale Primary Care Trust  
F Mill  
Dean Clough  
Halifax  
HX3 5AX

Our practitioners are all members of

General Dental Council  
37 Wimpole Street  
London  
W1G 8DQ  
08452224141

The Managing Director of Brighthouse Dental Team Ltd is Sophia Shafi

### Our Dentists

Robert Finch GDC 79289 BcHD, Dip Rest Dent, Msc  
Paul Morris GDC 104094 BChD Cert Endo  
Robin Warne GDC**60643** B.Ch.D. M.Sc. Implant Dentistry, PG Cert sedation

### Dental Therapist

Alison Cresswell GDC 4810  
Samantha Bembridge GDC**163181**

### Our Clinic Manager

Debbie Kendall RDN GDC 113120

### Dental Nurses

Mandy Smith RDN GDC 154350  
Claire Boldy RDN GDC 129194  
Claire Rawlings RDN GDC **158932**  
Caroline Turner GDC**108315**  
Jodie Hayes Trainee Nurse

### Receptionist

Esthelle Brook  
Caroline Bone

### A guide to our practice

- The practice offers NHS care , Independent private care and a Denplan capitation payment scheme.
- We have agreed with NHS Leeds to provide NHS care for adults and children., We operate the charging structure in line with the NHS banding system
- The surgeries are fitted with modern equipment to ensure comfort and safety.
- All of our dentists ensure they keep up to date with governance and they regularly attend relevant courses.  
Our nursing staff are all qualified .
- We take cross infection control seriously. You can be confident that all necessary hygiene measures are in place to ensure your health and safety.

if you need an appointment at short notice please phone early in the day. We do however require 24 hrs notice for cancellations. If you fail to give sufficient notice or fail to attend on more than 2 occasions we are not obliged to arrange any future appointments at this practice.

If you are a private patient you may be charged for your missed appointment.

We try to ensure our patients see the same dentist at each appointment. If this option is not available when they call eg dentist on holiday then the patient will be informed of this before their visit to the practice.

We now have a surgery situated on the ground floor for easy access and is wheelchair friendly.

We are also introducing specialist treatments to the practice, eg implants For more information please ask at reception .

An out of hours emergency service is available for registered patients. In the event of a dental emergency out of normal surgery hours please telephone the practice, our answer phone message will advise you how to proceed. Alternativley NHS patients please call 111 this is a free call from all landlines and mobiles. Private and Denplan Patients please call 07876214324 after 6pm on a Friday.

The practice is open all day except lunchtimes between 1-2 pm so feel free to phone or call in Our full address is

West Park Dental Practice  
42 Park Street  
Brighouse  
HD6 1JL

Practice Telephone Number is 01484 711178  
Practice email address is westparkdental@hotmail.co.uk

We take pride in the quality of our service; if there is anything you are not happy with please let us know. We have a complaints policy on display in the reception area you can obtain a copy of this on request from our practice manager.

More detailed information about the treatments that we offer is available in our practice leaflets or visit our website at [www.templepractice.com](http://www.templepractice.com)

If you feel you have some comments about the practice positive or negative the CQC are there to hear your views and for you to express any concerns you may have.

The contact email address is [www.cqc.org](http://www.cqc.org)

If you would any assistance with any further contact details then please ask a member of staff who would be more than willing to assist.

### Practice hours

Monday	8.00 -1:00	2:00- 5:15pm
Tuesday	8:00-1:00	2:00- 5:15pm
Wednesday	8:00-1:00	2:00- 5:15pm (we work until 7pm once a month on a Wednesday )
Thursday	8:00-1:00	2:00- 5:15pm
Friday	8:00-1.00	2.00 - 5:15pm

We do close every day between the hours of 1pm- 2pm for lunch.

If you need to cancel an appointment we do require at least 24hrs notice . If insufficient notice is given patients may be charged a short notice cancellation fee.

### Payments

The practice accepts cash, , Visa, Mastercard, Delta and Switch.

We no longer accept cheques as a method of payment

Please note we require you to pay at each visit. You may be asked for a deposit.

A price guide is available on our website and a full quote will be given before treatment is provided

Please note that if you are leave the practice before paying for your dental treatment we will not be able to arrange any future appointments for you until your account is cleared in full. In some cases we may require payment ahead of your actual treatment